



CANOPY CENTER

HEALING AND FAMILY
SUPPORT SERVICES

2016 ANNUAL REPORT



2016

2016 was a year of growth.

Funding:

Dane County CASA earned a new Department of Justice grant for Victims of Crime. This growth solidified our current services but allows us to grow from serving 1/3 of the children under the protection of the courts due to abuse/neglect, to serve up to 1/2 of these children. We still have room to grow and one day want to be able to say we serve EVERY child that needs this service.

Oasis increased its funding from the Department of Justice for Victims of Crime. This grant allows us to offer crisis counseling for families between the time they come for a forensic interview with Safe Harbor CAC and when they are placed in more long-term services; continue to serve Latino-families, provide services to others collaterally affected by the abuse who are or may become a person of support for the victim, once again provide group therapy services for adult survivors of childhood sexual abuse, and go into the schools to help middle school children learn about good touch/secrets vs. bad touch/secrets and who they can go to if they are being sexually abused. This last endeavor is so important because studies show that 1 in 4 girls and 1 in 6 boys will be sexually abused by the time they reach the age of 18.

Parent to Child increased funding from the Dane County Department of Human Services to allow this pilot project to increase our pool of volunteers and interns to provide services to more families in need of supervised visitation.

Staff:

CASA + 1.5 staff

Oasis + 2 staff

Parent to Child +.5 staff

Space:

With new staff comes a space crunch. As a temporary fix, we moved some of our programs and administrative staff into offices at Trinity Lutheran Church. The Parent to Child program was able to offer services at the church for several families. This also gave the Oasis program, which remains at our East Washington office, the space they need to provide therapy services to more children, teens, non-offending parents/caregivers, and adults.

2016, a year of growth, about sums it up...

Stay tuned for 2017 and 2018 - things to look forward to: new website in 2017, new office space in 2018, more visibility for the agency and services; but most importantly, more services to vulnerable individuals and families in all of our programs.

Sincerely,



Donna Fox, MSSW
Executive Director

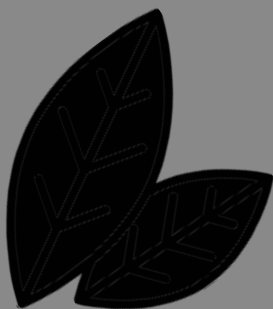
"If you want happiness for an hour, take a nap. If you want happiness for a day, go fishing. If you want happiness for a year, inherit a fortune. If you want happiness for a lifetime, help somebody."

– **Chinese Proverb**



PARENT STRESSLINE

The **PARENT STRESSLINE** is a confidential and anonymous service available from 8:00am to 10:00pm **daily** for parents and caretakers who are experiencing stress, need family resources, or who just need someone to listen. In the early morning hours and the late evening and night, when other resources are not available, the Parent Stressline provides immediate access to direct service. The Parent Stressline is an effective measure in reducing the stress in families that can lead to child abuse and neglect. The Parent Stressline is available in English with a weekly Spanish language shift. In 2016, our Parent Advocates answered **2087 calls** on the Parent Stressline.



YOU CALL. WE LISTEN.

PARENT ADVOCATES ARE READY

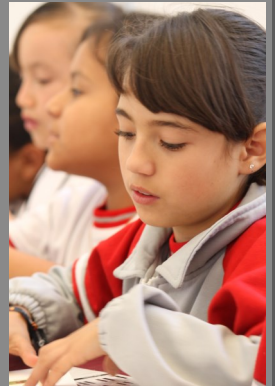
608.241.2221

PARENT STRESSLINE
8 AM - 10 PM DAILY

Línea de Estrés en español
Domingo 7 pm - 10 pm

SEXUAL ABUSE TREATMENT for children

147 children received sexual abuse treatment in 2016, through weekly group and individual therapy in our **Oasis Program**. Oasis therapists provide individual therapy to children (from birth to 18 years old) who have experienced incest and sexual abuse using quality trauma-focused and play therapy. Oasis offers groups to children from elementary through high school ages. Alongside structured learning opportunities, group members experience the benefit of sharing personal experiences with peers of a similar age. Individual services are provided in English and Spanish.



SEXUAL ABUSE TREATMENT for non-offending parents



74 adults received weekly group therapy for non-offending parents and caregivers of children who have been sexually abused. Group therapy helps caregivers learn how to respond to the particular trauma-based needs of their children as well as to learn effective and protective strategies to parent their child in the aftermath of abuse. Groups in particular are beneficial for caregivers to see that they are not alone, this has happened to other families, and that there are others who understand from a very personal perspective.

DANE COUNTY CASA

In 2016, 125 Court Appointed Special Advocate (CASA) volunteers served as the eyes of the court as they met weekly with their assigned child who was under the protection of the court due to child abuse/neglect and provided reports to the courts to aid in each child's safety, well-being and permanency. 96 children and teens were provided with 7,879 hours of services over the course of the year.

Teens served by the Dane County CASA program require support around gaining independence both in building skill sets (ex. financial or healthcare management) as well as opportunities (ex. college visits or obtaining a drivers license). Through funding provided by Attic Angels in the first 3/4 of the year and continued through general funds, CASA volunteers were better equipped to provide this support in 2016.

In October of 2016 Dane County CASA began receiving funding from the Department of Justice through a Victims of Crime Act grant. This grant both provides a foundation for the services offered, as well as the ability to expand the number of children served annually. Between October and December of 2016 this grant made it possible to grow from a staff of 2.5 to a staff of 4 which allows for the support of more volunteers who can in turn serve more children.





The Canopy Center provided community education on issues related to parental stress, parenting, child abuse and neglect and child sexual abuse. In 2016, we provided 32 workshops and conferences reached 509 people in Dane County and across the country.

COMMUNITY EDUCATION



In July 2011, Canopy Center and Safe Harbor Child Advocacy Center co-located to a new space on E. Washington Avenue. With complementary programming and space needs, each agency is able to more fully carry out our missions and serve our community.

COLLABORATION

Canopy Center also collaborated with Trinity Lutheran Church to allow us to provide our Families United Network program in their spacious building, with full commercial kitchen.

2016 BOARD OF DIRECTORS

EXECUTIVE COMMITTEE

Dennis O'Loughlin
President

Dane County Supervisor
since April 2004

Joe Hankey
Vice-President
CUNA Mutual Group
since October 2015

Austin Streeper
Treasurer
Financial Advisor, North Star Resource Group
since August 2013

Nancy Winter
Sectetary
Attorney, The Law Center
since October 2015

Kevin Palmersheim
Attorney
Haley Palmersheim
since April 2004

DIRECTORS

Carol Appleton
Retired Educator
since October 2015

Scott Hoerth
Commercial Banker, Associated Bank
since October 2015

Margaret Koblinski
Community Volunteer
since October 2015

Marty Mathias
Accountant, SVA
since October 2015

Rev. Sue Schneider
Pastor, Trinity Lutheran Church
since September 2011

Lisa A. Woerpel
Business Services Manager, Monona State Bank
since July 2006

2016 Board Meetings

Meetings of the Canopy Center Board of Directors met at the main office of the agency at 1457 E. Washington Ave, Ste. 102. Meetings were held on February 18th, April 21st, August 18th, October 20th, and December 15th. Meetings are held on the third Thursday of the month, with the Annual Meeting in February.

"If you get, give. If you learn, teach."

– Maya Angelou



CONTRIBUTORS

Contracts and Grants:

City of Madison
Dane County Clerk of Courts
Dane County Human Services
Madison Rotary
Safe Harbor
United Way of Dane County
Wisconsin Dept. of Justice—VOCA

Individuals:

Vince and Michelle Affatati
Ted and Gail Algiers
Alan and Barbara Anderson
Fred and Carol Appleton
Jan Bezanson
Dustin Brown
Janet Brown
Matthew Calvert
Jean Chapman
Bryan and Glenda Conrad
Mary Jo Elert
Raymond Fonck
Joe and Donna Fox
Patricia Gibeault
Eleanor Hertel

Corporations & Agencies:

American Transmission Co, LLC
Kappa Alpha Theta
Fuhrman and Dodge
Ho-Chunk Nation
Junior League of Madison, Inc.
National Guardian Life Insurance
Navitus Health Solutions
Northern Trust
Reinhart Boerner Van Deuren S.C.

In Kind Gifts:

American Girl
Art Gecko
Brasserie V
Brennan's Country Farm Market
Capital Fitness
Cento's
Cha Cha Beauty and Barber
Chicago Improv
Colectivo Coffee
ComedySportz Chicago
ComedySportz Milwaukee
Coopers Tavern
Costco
Craig's Cake Shop
Crazy Lenny's E-bikes
Crossroads Community Farm
Dane County Credit Union
The Dog Den
Dotty Dumplings Dowry
DreamBikes
DuWayne's Hair Salon
e2studios
Elevation Salon & Spa
Fairmont Chicago, Millenium Park
Festival Foods
Figge Art Museum
Fiskars

Major Event Sponsors:

Alliant Energy Corporation
Associated Bank
Axley Attorneys
Baker Tilly Accountants and Advisers
Boardman & Clark LLP
Godfrey & Kahn
Haley Palmersheim, S.C.
Johnson Bank
The Law Center, S.C.
M3 Insurance

Audrey Honaker
Alex Huston
Glenn Janik
Andrew Jessen
Jill Karofsky
Robyn and Matthew Klaila
Jason Knutson
Frank Koss
Matthew Kruse
Leslie Long
Mimi MacFarlane
Anne Marshall
Kelly McKay
Jennifer Miland
Angela Moonen

River Valley Bank
Spa Pro, LLC
TDS Community Outreach
United Way of Metropolitan Chicago
UW Hospital and Clinics
Verhelst CPA, S.C.
Wegner CPAs
Wines for Humanity
Wisconsin CASA Association

Food Fight Restaurant Group
Ford's Gym
Functional Integrated Training
Glass Nickel Pizza
Golf Revolution
Graft Restaurant
Harbor Athletic Club
Heartland Payment Systems
Heritage Tavern
Iconi Interiors
Inner Fire Yoga
Jean Espenshade
Joey's Seafood
Just Coffee Co-op
Klinke Cleaners
Liliana's
Madison Children's Museum
Madison Concourse Hotel
Madison Museum of Contemporary Art
Middleton Jewelers
Mike and Christy Archer
Milwaukee Brewers
Milwaukee Bucks
Monkey Bar Gym
Monona Catering
Ocean Meir
Orange Tree Imports

Madison-Kipp Corporation
Monona Catering
Perkins Coie Legal Counsel
Pike Technologies
SVA Certified Public Accountants
White Box Commercial Property Group
Whyte Hirschboeck Dudek S.C.
Willy Street Co-op
UW Health & Unity Health Insurance

Tessa Mueller
Jane Phelps
Robin Phelps
Ann Reinardy
Richard Russo
Myrna and Robert Sherman
Robert Smith
Matthew Storms
Erin Thornley
Scott Ulrey
John Walsh
Melissa Warner
Tom Zanzig
Jennifer Zorr

Foundations:

American Family Dreams Foundation
North Star Charitable Foundation
Sub-Zero Wolf Foundation

Overture Center for the Arts
Pinnacle Fitness
Pontoon Porch
Princeton Club
Radisson Hotel—Madison
Rare
Roman Candle Pizza
Sacred Space Studio
Sam's Club
Saris
Shedd Aquarium
Sony Creative Services
Square Wines
Studio Winery
Ten Pin Alley
Tex Tubbs Taco Palace
Union Hair
Urban Land Interests
Vignette Dining Club
Wegner CPAs
Wheels for Winners
Wild Child
Wines for Humanity
Wisconsin Bike Federation
Wisconsin Brewing Co.
Wisconsin Union Theater
Wisconsin Winery Co-op

2016 STAFF

ADMINISTRATIVE STAFF

Donna Fox, Executive Director

Marti Ager, HR & Finance Manager

Claudia O'Connor, Volunteer & Childcare
Coordinator

COURT APPOINTED SPECIAL ADVOCATES, DANE COUNTY CASA

MEAGHAN HENRY, PROGRAM DIRECTOR

ALEX STEELE, CASE COORDINATOR

JENNY HILLARD, CASE COORDINATOR

SEXUAL ABUSE TREATMENT SERVICES, OASIS PROGRAM

Catherine Cornell, Clinical Director

Makenzi Rasmussen, Administrative Assistant

Michelle Ayres, Therapist & Clinical Intern Coordinator

Cecilia Goldschmidt, Latino-Families Therapist

Lucy McLellan, Therapist

Mary Martinco, Therapist

PARENT STRESSLINE

Jennifer Bethel, Program Director

Emmy Lita, Program Administrator

Ashley Jordan, Parent Advocate

Family Interaction, Parent to Child

Emmy Lita, Program Director

Jennifer Bethel, Case Manager & Volunteer/Intern Liaison



VOLUNTEERS

The Canopy Center has a strong history of staffing the agency with a combination of paid and unpaid staff. Because we provide services for 14 hours a day every single day of the year, we rely heavily on the volunteer efforts provided by people in our community—on average, over 80% of our staff is volunteering their time. Our volunteers: co-facilitate parent, child, adolescent or teen support groups; provide child care; answer calls on the Parent Stressline; serve on the Board of Directors; co-facilitate adult, child, or adolescent sexual abuse treatment groups; help with meal preparation and clean-up; participate in special events; or assist in the office. We are so grateful for the efforts of our volunteers!

Marcia Albrecht
Terri Alexander
Jessica Ammann
Alexandria Anderson
Lauren Andraski
Carol Appleton
Jennifer Arndt
Carly Babino
Mollie Barden
Appolonia Barnett
Megan Baryenbruch
Karen Baylon
Lexi Belter
Alllison Bender
Linda Bergh
Erika Blaine
Cary Bloodworth
Francisco Bonnin
LuAnne Bowens
Meredith Braza
Christina Briggs
Michelle Briggs
Angie Brown
Cecile Brown
Nancy Buckwalter
Kristin Cannon-Turnquist
Julia Carlson
Alan Chen
Becky Chen
Sarah Clark
Daniel Cody
Meghan Conlin
Nick Connell

Joseph Converse
Ellen Cook
Jennifer Cotter
Karin Cretney
Kristin Dachelet
Rachel Dalton
Valerie Daum
Sarah Decker
Mariah Deltour
Dawn Deransburg
Rachel DeRoos
Nicole Dimond
America Domingo
Jade Dong
Anna Dontje
Laura Dries
Michelle DuBois
Anne Duffek
Teri Dummer
Delaney Dustman
Diana Eisenberg
Jasmin Elhindi
Elizabeth Ellison
Karyn Esbensen
Leo Espino
Kate Essenburg
Hannah Ethun
Jillian Falligant
Carol Ferguson
Connie Ferris Bailey
Kyle Ferris
Brittany Fickau
Maureen Flanagan

Donnetta Foxx
Ben Free
Abigail Freeman
Mary Galloy
Brandy George-Copeland
Jessica Gile
Sara Gittens
Rachel Glaser
Holly Godar
Shannon Graham
Anna Grassy
Peter Grau
Donna Graves
Pamela Gu
Kris Gundlach
Keith Hampton
Joe Hankey
Deedee Hanson
Nancy Harker
Claire Harty
Pamela Heggesta
Jenna Hensel
Abby Heuring
Scott Hoerth
Paisley Hoffman
Sue Humphrey
Maggie Huston
Sara Hyen
Sheena Jacobi
Dae Kun Jang
Kayla Jischke
Gail Jordan
Leah Jorgensen



VOLUNTEERS CONT.

Carrie Kahn
Erin Kasik
Anastasia Kathrens-Gallardo
Taylor Keaton
Taylor Keding
Leah Keisler
Lorelle Kiecker
Alice Kim
Morgan King
Kelly Elizabeth Kinsey
Angela Kirsch
Magda Kmiecik
Margaret Koblinski
Frank Koss
Kathy Koss
Shayla Krecklow
Darlene Kriesel
Martin Lackey Sr.
Judy LaMarche
Brandy Lamb
Janette Langdon
Tami Lanier
Stephanie Larson
Dat Le
Brittany Lewin
Joanna Liebl
Olivia Linden
Emily Link
Will Lipske
Laima Lohman
Gabrielle Louise Anzalone
Tracey Lyons
Courtney Mallinger
Helena Mannarino
Ben Marshall
Marty Mathias
Julie McAndrews
Barbara McKinney
Natalie Mena
Kimberly Miller
Neil Mitchell
Maria Montello
Kimberly Mueller
Lexi Mueller
Ford Munn
Margo Nelson

Jami Nelson
Kelsey Nelson
Margo Nelson
Nicole Nelson
Whitney Nelson
Mary Nielson
Lillian Nimmer
Wendy Novitzke
Bryan Nowicki
Barbara Nunez
Jennifer Nunez
Tess O'Brien
Dennis O'Loughlin
Kate Palmer
Kevin Palmersheim
Lisa Parr
Christine Patton
Coryanne Petersen
Robin Phelps
CeCe Pollard
Kaitlyn Pritzl
Amy Pulda
Sarah Rasmussen
Cecilia Roesdens
Amanda Ross
Maura Ross
Jordan Ryan
Kayla Ryman
Polly Sailor
Emma Sams
Nicholas Sanok
Maria Schirmer
Suzanne Schmidt
Sue Schneider
Paige Schrempp
Melanie Schultz
Sue Schulze
Mary Ellen Schutz
Lisa Seidel
Ruthanna Seidel
Kaila Sekula
Mafmudije Selimi
Natasha Sharpe
Karen Shen
Melissa Shi
Theresa Shim

Darlene Shirer
Rajan Shukla
Madison Smith
Britny Smuk
Laura Sommes
Brianna Steger
Austin Streeper
Susan Sunde
Jennifer Sze
Dawn Telega
Danielle Thai
Emily Theiler
Jaison Thomas
Brandon Tillman
Rebecca Tuholski
Teagan Twombly
Olga Tymouch
Faith Voss
Vishavjot Waraich
Asha Wartgow
Karla Weber
Xinyi Wei
Marcy Weiland
Terri Weis
Shauna Weiskotten
Olivia Welk
Anna Whiteman

"The interior joy we feel when we have done a good deed is the nourishment the soul requires."

— Albert Schweitzer

Bianca Whitney
Marybeth Wilk
Casey Will
Fred Williams
Nicole Williams
Nancy Winter
LeAnne Wintrode
Lisa Woerpel



FINANCIAL HIGHLIGHTS

SUPPORT and REVENUE

Contracts and grants	474,432	65%
United Way of Dane County	100,313	14%
Contributions	136,959	19%
Fees	15,563	2%
Other	<u>1,038</u>	negligible

Total support and revenue

\$728,305

EXPENSES

Program services

Oasis	331,849	48%
Parent Stressline	61,218	9%
Parent to Child Pilot Program	42,270	6%
Dane County CASA	146,061	21%

Total program services

\$581,398

% of total Expenses 84%

Supporting activities

Administrative	80,542	12%
Fund Development	28,937	4%

Total supporting activities

109,479

% of total Expenses 16%

Total expenses

\$690,877

Net assets—beginning of year

148,336

Net assets — end of year

\$185,764

Monetary Value of Volunteer Services

Program or Service

Volunteer Hours

Monetary Value

Parent Stressline	2680.5	\$63,153
Childcare and reception	960	\$22,618
Oasis	1671.75	\$39,386
Parent to Child	2029.75	\$47,821
CASA	2596	\$61,162
Board of Directors & Special Events	540	\$27,000
Attorney	26.7	\$10,013
Attorney's associate	22.9	\$4,580
TOTAL	10,527.6	\$275,732



OUR MISSION AND PHILOSOPHY

The mission of Canopy Center is to prevent child abuse and neglect, strengthen families, and promote healing of those affected by abuse, through the provision of culturally competent and diverse professional, volunteer and peer services.

WE BELIEVE:

- ♦ Every person has worth, dignity and potential for growth.
- ♦ Every person needs positive social contacts to fully develop their potential and their sense of worth.
- ♦ People deserve the opportunity to change failures, struggles and challenges into a growth experience.
- ♦ People have a responsibility for themselves, their families and their community.
- ♦ People can heal from negative experiences with appropriate treatment and support.
- ♦ Child abuse, neglect and family violence can have serious, long lasting, negative effects on the growth of children and the health of families, communities and society.
- ♦ The cycle of child abuse can be broken.

